

Mike Scott
Bainbridge Island City Council
Public Safety Committee Meeting Notes
Date May 18, 2017

1. The meeting was called to order at 6:00 pm. Present were Mike Scott, Val Tollefson, Sarah Blossom, Doug Schultz, Chief Matt Hamner, Officer Carla Sias, members of the public, and representatives of the Bainbridge Island School District.
2. Public Comment:
 - a. Reserved for discussion below.
3. Police Chief's Report:
 - a. Chief Hamner presented the 2017 Complaint/Performance Review – Quarter 1. A copy is attached.
4. BIPD and School/Student Relations
 - a. Chief Hamner introduced the topic. Two or three years ago he approached the schools about possibly having a School Relations Officer (“SRO”) in the schools. The BIPD applied for a grant for an SRO program, but was not awarded a grant. The BIPD, in consultation with the City Manager and school officials, decided instead to proceed with a Community Relations Officer (“CRO”) program. BIPD’s CRO works with all facets of the community—neighborhood watch groups; Cub Scouts; after school programs; and many others. The CRO program has been working very well. Officer Carla Sias was selected for the position. She has been involved with a variety of efforts, such as National Night Out, Helpline House, and many others. Her primary objective is to build trust in the community.
 - b. Officer Sias reported that she has been with the BIPD for 17 years, and has been the CRO for two years. She has been experimenting to see what works best. She visits KiddieMu and the Boys and Girls Club every week to build relationships, and so her visits are not seen as a sign of trouble. Officer Sias has also been involved in many community events. One of her current objectives is to find a program that would work well for the middle school.
 - c. BISD Board Member Mev Hoberg reported that the CRO is working well from her perspective. She feels we are fortunate to have partnership relationship between the BIPD and the BISD through the CRO. The BIPD has been very responsive, and supports the needs of students and families. Ms. Hoberg said she is very appreciative of CRO role, and the very collaborative approach it has involved. The CRO’s focus on alcohol and marijuana abuse in the community has been valuable.
 - d. Lynn Smith, another BISD board member, also praised the CRO program.
 - e. Erin Jennings, BISD Community Relations Coordinator, informed us that the police are sometimes involved in discipline issues, but that officers confer first with the administration. Neither the School

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District nor the Police Department has any interest in criminalizing student behavior.

- f. Cindy Anderson also praised the CRO, and said that her sons still talk fondly about Carla.
 - g. Another member of the public commented that Carla tries to tap into resources, and bring people together.
 - h. Another example of BIPD – School interactions is that the Chief speaks annually to the American Studies classes at the high school about constitutional issues, with a focus on use of force.
 - i. Andy Rovelstad raised his concern about schoolboys' infatuation with weapons when a police officer is present, and asked whether it was necessary that officers wear guns in the schools. Chief Hamner and Officer Sias explained the reasons why officers always wear their weapons, including when on duty in the schools.
 - j. City Manager Doug Schulz reported that the CRO program has worked very well from his perspective.
5. The Next Public Safety Committee meeting will be August 17, 2017.
 6. Good of the Order.
 7. The meeting was adjourned at 6:55 pm.



Memorandum

TO: Chief Matthew Hamner
 FROM: Deputy Chief Jeff Horn
 DATE: April 7, 2017
 RE: **2017 Complaint/Performance Review – Quarter 1**

Sir,

In the first quarter of 2017, the Department recorded 4 complaints or performance issues as compared to 7 in the first quarter of 2016.

General Categories of Complaints	Instances
Demeanor/Courtesy/Rudeness	3
Performance Issues	1
Total	4

Dispositions	Explanation	Instances
Exonerated	The alleged act occurred, but the act was justified, lawful, and/or proper.	
Unfounded	The allegation was false or not factual or that the alleged act(s) did not occur or did not involve department personnel.	1
Not Sustained	This is insufficient evidence to sustain the complaint or fully exonerate the employee.	
Sustained	The act occurred and it constituted misconduct/policy violation.	1
Incomplete	The complaint was still under investigation at the end of the reporting period.	2

There were no Internal Affairs Investigations in the first quarter of 2017.

Bainbridge Island Police Department
Customer Survey Results

2017
Quarter 1

Surveys Mailed Year to Date: 60
Responses Received Year to Date: 24
Response Rate: 40%

Survey Question #1	Reported Crime	Victim of Crime	Stopped for Infraction	Involved in Collision	Requested Information	Came to Station	Attended an Event	Other	Not Indicated
Type of contact with BIPD?*	5	6	5	2	1	4	1	6	
Survey Question #2	Uniformed Personnel	Detective	Supervisor	Office Staff	Parking			Other	Not Indicated
Who made contact with you?*	18	3		6					
Survey Question #3	In Public or Residence	In Person at Station	Over the Phone	Written Corresp	Via Email			Other	Not Indicated
Where was contact made?*	14	6	7		1			2	
Survey Question #4	Very High	High	Average	Low	Very Low				Not Indicated
My overall impression of the officer/employee was:	21	2	1						
Survey Question #5	Favorable	Unfavorable	Neither	Both					Not Indicated
Prior to contact, impression of Department?	21	1		1					1
Survey Question #6	Favorable	Unfavorable	Neither	Both					Not Indicated
After contact, impression of Department?	24								
Survey Question #7	Praise	Criticism	Neither	Both					Not Indicated
Any praise or criticism you would like to share?*	19		3	1					1
Survey Question #8	Yes	No							Not Indicated
Would you like follow-up contact on survey comments?	3	19							2

* May be more than one answer.

Survey Comments - March

My husband has dementia and called 911 because he believed he was locked in the house. Officers were very kind and professional.

I visited your office to obtain a concealed weapon permit and the required fingerprinting and payment of fees. The woman who served me was extremely patient and helpful in explaining the process, providing me with additional resources, and in general being an exceptional example of good public service. Further, the turnaround on receiving my permit was short - less than a week. Thanks to the Bainbridge Island Police for their good work.

Even though I was calling due to a stolen cat, which I felt bad calling 911 about, the officers were responsive and helpful.

Continued on Next Page

Survey Comments - February

I felt (both) of the officers were helpful yet no follow through. My car's (VW Cabriolet) top leaf had been either cut or ripped open. There was no driving to the scene on Ferncliff to question anyone. I have a little more to say... while growing up on Bainbridge and raising my children here, I had a bit of interaction with the police force there... mostly due to my daughter's drug-addicted years... which were the most challenging years of my life. If felt that throughout her struggle ALL the systems in the state failed me and her. I had to step in areas that the state via tax dollars should have helped more. I was warned by old friends on the Island over the years that our systems (police included) were all about making money (I didn't believe them) and not caring about the well-being of people. I saw that first hand and it broke my heart. Wasn't about helping my daughter get to safety and wellness, it was about making money off her sickness. It cost our family thousands of dollars via court costs, rehab and more - derailed my life. I hope that this input makes a difference. I do appreciate police officers and all that they do for our safety in our country!

The staff were courteous and helpful. The officer was very courteous and professional.

(The officer was) very professional.

The office staff woman I interacted with was very kind, friendly, and professional.

If the situation were reversed and I had had the police called regarding me, I feel things would have worked out differently.

(The officer was) very professional (and it was) very clear as to why I was stopped. Appreciate everything the BI Police Dept does. Thanks.

(The officer was) very fair.

(The officer) came to my house when I called about someone trying to get into my house. Not only did he get here fast, but he took his time with the search. He also took his time to talk to me about becoming an officer and also answered all of my questions. Need more kind people like Officer Enget!

Thank you for the great job you all do for us! I respect and appreciate the job you have to do here. Social media has provided a way to read some of the ridiculous comments/complaints of people that live here. Some things are so hard to believe people feel the way they do about accidents, etc. No empathy, kindness, or respect. Your jobs are important and I would not want to do it. Just thank you for putting your lives on the line each and every day. God bless you all!

The officer who assisted me was friendly & efficient.

Very good communication - very efficient in explaining and keeping the interactions quick with good information.

Survey Comments - January

Everyone who made contact (including) Detective Peffer, great job by everyone. Got my stolen car back within the hour!

Officer was very kind and understanding of me as a new driver.

The officer was great! Very kind and understanding. You guys solved the crime (theft) very quickly. Thank you!

(The officer was) so calm and neutral dealing with overexcited irrational people! Amazing and thank you very much.

After I spoke to the office, I received a phone call from the officer is less than 5 minutes and also had follow-up via email - very appreciated.

This was my third interaction with office staff (lobby) in three years. All have been very positive.

Although the collision was my fault, it was still very frightening but the officer treated me in a kind, nonjudgmental manner. I very much appreciate their help and guidance in the process.

2017

BIPD Performance Measures

ITEM	Quarter 1			Quarter 2			Quarter 3			Quarter 4			Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Dispatched Calls/Initiated Actions: Total Police Responses	1,601	1,302	1,430										4,333
Top Priority calls: Average Time Dispatch to Arrival in Minutes and Seconds	2:11	5:20	3:09										3:33
Case Reports	106	110	142										358
Criminal Citations	2	1	2										5
Traffic Infractions	80	77	113										270
Traffic Collisions	17	16	23										56
Adult Arrests	26	16	27										69
Juvenile Arrests	0	3	0										3
Driving Under the Influence (DUI)	3	0	2										5
Drugs/Narcotics	2	2	3										7
Use of Force Incidents	0	2	1										3
Complaints Against Sworn Personnel	1	0	3										4
Complaints Sustained Against Sworn Personnel*	1	0	0										1
Crimes Against Persons Categorized as Domestic Violence	1	0	2										3
ITEM	Oct'16	Nov'16	Dec'16	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YTD
NIBRS ¹ Offenses: Crimes Against Persons**	3	9	12										24
NIBRS ¹ Clearances: Crimes Against Persons Cleared by Arrest	0	6	4										10
NIBRS ¹ Offenses: Crimes Against Property - Incidents***	46	23	31										100
NIBRS ¹ Clearances: Crimes Against Property Cleared by Arrest	5	4	1										10

¹Due to the reporting cycle for National Incident Based Reporting System (NIBRS) data, values shown reflect a 90-day delay (i.e. Q1 2017 data reflects October-December, 2016).

* Report may occasionally show sustained complaints even if none were received in a given month due to the length of the investigation process.

**Includes Murder, Forcible Sex Offenses, Robbery, Aggravated Assault, Simple Assault, Intimidation, Non-Forcible Sex Offenses, Kidnapping, Human Trafficking, and Violation of No Contact Order

***Includes Burglary/Breaking and Entering, Arson, Larceny, Motor Vehicle Theft, Extortion/Blackmail, Counterfeiting/Forgery, Fraud, Embezzlement, Stolen Property Offenses, and Destruction/Damage/Vandalism of Property